

# Scilab Pro Support *Starter Pack*

For Scilab users, Engineers and Scientists who adopt Scilab.  
Do it under the expert watch of the Scilab team!

## What you get:

- **Expertise:** your concerns directly taken care of by the Scilab expert team. The best answers by the experts who build the software.
- **Reliability:** the best of both worlds, open-source with enterprise-class professionals to rely on.
- **Reactivity:** your R&D problems cannot wait for the community. We guaranty the response time.
- **Roadmap visibility:** thanks to direct access to the Scilab team.

## What does it include?

- 25 hours of level-1-support
- Your answer within two business days (opening hours from 9 am to 5 pm CEST)
- For your whole team: no limitation of users  
--> scale up your use of Scilab, scale your support
- One year long (no automatic renewal)

## How does it work?

- Your colleagues have access to your questions and answers
- Our team can handle it on the fly, for reactive support
- Post your problems, we can evaluate the required time before answering

To subscribe, email us at [contact@scilab-enterprises.com](mailto:contact@scilab-enterprises.com)

## Limitations and other offers

- Limited to one contract per organization
- No software development included: For such need, subscribe to our Scilab maintenance contract.
- No domain specific support: For specific support on engineering and scientific fields such as optimization, statistics, signal processing, control systems, subscribe to the Scilab Expert Support.

LEADING  
OPEN SOURCE  
SOFTWARE FOR  
SIMULATION,  
MODELING &  
DATA ANALYSIS

## They trusted us:

SANOFI 

 SAFRAN  
Sneema

RICHARD  
WOLF 

 SOLYSTIC  
NORTHROP GRUMMAN company